



Where can I purchase my Prepaid Electricity Tokens?

Owners and tenants can purchase prepaid electricity tokens at a number of outlets which include:

- National retail outlets such as **Pick 'n Pay, Spar, Shoprite, Checkers** etc.
- Petroleum Forecourts such as **Engen, Total, BP, Caltex, Sasol & Shell**
- Various Convenience Stores – **7/11, Friendly Grocer, Spaza Shops** etc.
- Banks – FNB: ATMs & Mobile Banking
Nedbank ATMs (UniPin Tokens)
CashExpress ATMs (UniPin Tokens)

Very important when buying at retail outlets is to ask for “private utility” electricity and not Municipal Electricity.

- Internet - www.paycity.co.za - Payment via Credit Card
- www.prepaid24.co.za - Payment via your bank account – after registration you will receive a reference number for use when loading Prepaid24 as a beneficiary on your bank account

Mobile phone vending via SMS service such as www.paycity.co.za or via the **Powertime App** and **Prepaid24**

Also purchase a **Prepaid Electricity Token**, wherever you see this sign:



How does the UniPin work?

Step 1 - Ask the cashier for a Unipin Token, and specify the value – no need to supply your meter number

Step 2 - Using your cellphone Dial:

***120*41589*VoucherPin (9 digit pin number on the token)* MeterNumber (11 digit prepaid meter number) #**

Step 3 - You will receive a SMS with your **20 digit Token Number** shortly after.

Enter this token number into your meter as you normally do.

(Your electricity credit will increase with the value you have purchased.)

For queries: SMS your token serial number and query to 43471 or email your details to support@myunipin.co.za

UniPin tokens are available at a number of outlets, including **Spar, Engen, BP** etc.

Please note that electricity token purchases are non-refundable

